

## SERVICE RATES AND CHARGES

Automated Gate Services, Inc. shall not be liable for specific, incidental, or consequential damages or loss caused by any acts beyond the reasonable control of owner, agent or users of gated property.

The following reflects Automated Gate Services, Inc. rates and fees:

Normal service hours are Monday through Friday 7:30 a.m. to 4:00 p.m., with the exception of holidays observed by Automated Gate Services, Inc.

### Holidays Observed:

New Year's Day – January 1  
Memorial Day – last Monday in May  
Independence Day – July 4<sup>th</sup>  
Labor Day – First Monday in September  
Thanksgiving – Fourth Thursday in November  
Christmas Day – December 25

### Service Rates & Charges

Telephone Entry Programming	Call for weekly or monthly programming rates
Service Call	\$252.00 for the first ½ hour
Additional Labor Rate	\$84.00 for each additional ½ hour
Welding Charge	\$50.00 if needed
Replacement Parts	Additional Charge if needed

Emergency Service Available 24/7

*Emergency Service Call	\$348.00 for the first ½ hour
Additional Emergency Labor Rate	\$116.00 for each additional ½ hour
Welding Charge	\$50.00 if needed
Replacement Parts	Additional Charge if needed

Service will not be rendered in any case where the customer has a past due account. Automated Gate Services, Inc.'s policy on commercial service invoices is Net 30 upon approved credit. Residential service invoices are due upon completion. All new installations are due upon completion. All service contracts and charges are lump sum installation contracts not subject to state or local sales or use tax. \*Emergency rates to be charged portal-to-portal. Must have Active ESM Agreement.